

STATE OF IDAHO

DEPARTMENT OF INSURANCE

700 W. STATE STREET BOISE, IDAHO 83720 Phone: (208) 334-2250

BULLETIN NO. 85-3

TO:

ALL INSURANCE COMPANIES WRITING DISABILITY

LIFE, AND ANNUITY POLICIES IN IDAHO

FROM:

WAYNE L. SOWARD, DIRECTOR

DEPARTMENT OF INSURANCE

SUBJECT: "FREE LOOK" PROVISIONS -- RETURN OF PREMIUMS

"Free Look" provisions in disability insurance policies are mandated by Department of Insurance Regulation No. 30, Section 8-A-7, and Regulation No. 40, Section 9-1-E, and in life and annuity policies by Department of Insurance Regulation No. 41, Section 8-D. These provisions clearly state that, when a policyholder exercises a "Free Look" option, he or she is entitled to a refund of premium. It is the position of this Department that such provisions are intended to require an immediate refund of all premiums directly to the policyholder

Therefore, effective immediately, the following procedures will be followed when a "Free Look" option is exercised:

The insurance company will <u>immediately</u> process a refund of the <u>total</u> premiums paid by the policyholder.

The premium refund will be <u>mailed directly</u> to the policyholder.

Failure to follow this procedure will be considered a violation of the aforementioned Department of Insurance regulations and can result in administrative penalties being imposed.

DEPARTMENT OF INSURANCE STATE OF IDAHO

WAYNE L. SOWARD

Director